

TOW / WRECKER ROTATION SYSTEM

Larimore's Tow/Wrecker Rotation System automates the process of managing the rotation of callouts to tow companies, freeing your dispatchers to manage their calls.

Loaded with options that allow you to customize it to your dispatch center's needs, our Tow/Wrecker Rotation System is fully embedded within the Larimore CAD System, allowing dispatchers to assign tows without ever leaving CAD. The days of hand-written tow logs will be a thing of the past.

Flexible structure provides plenty of options

- ◆ Dispatcher has option of assigning the next company in the rotation, or selecting a company requested by the vehicle owner
- ◆ Separate counters for light-duty, heavy-duty and recovery jobs
- ◆ System can rotate tow companies after each job, or based on a specified time period (e.g., every day, week, or month)

Ensure even distribution of tow assignments

- ◆ Counter system ensures that each tow company is offered a fair number of jobs, without requiring dispatchers to keep manual counts
- ◆ Dispatchers have option to bypass companies when needed, thereby not affecting that company's tow count, or mark an offer as refused, in which case the job is added to the company's counter
- ◆ Management reports and logs allow administrators to verify that tows are being equitably distributed
- ◆ System can require a reason to be given for refusals and bypasses for reporting purposes

Easily manage list of tow companies

- ◆ Each tow company has its own master record in the system with a full log of all offered calls
- ◆ History reports allow administrators to easily verify all calls involving a single company, or all companies over a given time period
- ◆ Tow Company information, such as fee schedules, phone numbers, safety equipment and liability coverage, is available to dispatchers during a call at the push of a button

Towing Companies

Account No. 0011
 Name: STAR HITCH
 Address: PO BOX 86
 City: MANALAPAN State: NJ Zip: 07722 8761
 Phone: (732)794-3879 Speed Dial... (1) 000 (2) 000
 Contact: ROBERT KNOWLES

Tow Types:
 Light Duty/Service
 Heavy Duty
 Road Service

Comments:
 Vehicles to be stored @ Wayside Automotive Repair 428 Morton St Manalapan NJ

Alternate phone number (732) 797-6738
 Full service wrecker added to service 10-21-02. Capable of 50,000 lbs.

Status: 001 ACTIVE Date: 06/08/2007
 By: 000510 IRONE, KIRK

Towing Companies

Account No. 0011 Name: STAR HITCH Phone: (732)794-3879

Date	Time	Jur	List Type	Tow Type	Action	Event No.
01/19/2007	02:39	FH	TOW LIST	LIGHT DUTY	ACCEPTED	P/00001072
01/16/2007	01:11	FH	TOW LIST	LIGHT DUTY	ACCEPTED	P/00000897
01/13/2007	16:02	FH	TOW LIST	LIGHT DUTY	ACCEPTED	P/00000766
01/12/2007	19:11	FH	TOW LIST	LIGHT DUTY	ACCEPTED	P/00000681
01/10/2007	09:19	FH	TOW LIST	LIGHT DUTY	ACCEPTED	P/00000540

Event No. P/7/2007-00001072 Requested 01/19/2007 02:39 Cancelled 00/00/0000 00:00 Jur FH

List Type: Low List Owner Request
 Tow Type: All Light Heavy Road Service Disp ID: 012054 STILES, JEFFREY
 Action: Accepted Bypassed Refused Cancelled Reason: 00

Contact us today to learn more about how it can make your dispatch center more efficient.